

First Nations Child
and Family Services
and Jordan's Principle
Settlement

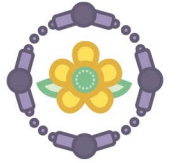
First Nations Child and Family Services, Jordan's Principle, Trout Class – Class Action Claims Administration

**Administrator's Navigational Support Plan
Year 3 (Apr'24 – Mar'25)**

DRAFT - Plan and Budget Subject to Approval by Canada

February 2024

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Background and Scope of Navigational Supports

The Settlement Agreement



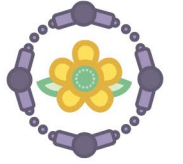
The First Nations Child and Family Services, Jordan's Principle, and Trout Class Settlement Agreement

- ◆ Addresses the removal of First Nation children from their homes and subsequent placement into the child welfare system funded by the Canadian Government, as well as discrimination in relation to Jordan's Principle, which involves differential treatment of First Nation children in the delivery of essential services
- ◆ Is premised on Canada's underfunding of First Nations child and family services, failure to comply with Jordan's Principle, and failure to provide First Nations children with essential services guaranteed under the *Canadian Charter of Rights and Freedoms*.
- ◆ Brings together the consolidated Class Actions of the Assembly of First Nations and Moushoom Plaintiffs and the Trout Action.
- ◆ Represents a total of \$23.3 billion.

Overview of the Classes

Individuals belonging to the following groups may be eligible for compensation if they meet the eligibility criteria outlined in the Settlement Agreement:

- ◆ **Removed Child Class** (estimated 115,000): First Nations children who, while under the age of majority between April 1, 1991 and March 31, 2022, were removed from their homes by child welfare authorities and placed into care funded by Indigenous Services Canada (ISC).
- ◆ **Jordan's Principle** (estimated 58,385 to 69,728), **Trout Class** (estimated 104,000), and **Essential Services Class** (no estimate): First Nations children (living both on-reserve and off-reserve) who were confirmed to need an essential service but faced a delay, denial or a gap in receiving that essential service between April 1, 1991 and November 2, 2017.
- ◆ **Kith Child Class** (no estimate): First Nations individuals who, while under the age of majority between April 1, 1991 and March 31, 2022, were placed off-reserve with a non-family caregiver and where a Child Welfare Authority was involved in the placement.
- ◆ **The caregiving parents or grandparents of** Removed Child, Kith Child, Jordan's Principle and Trout Child Classes.



Deloitte's Role as Claims Administrator

The Claims Administrator's role is to develop, plan and undertake this important and extensive mandate in an expeditious, cost-effective, user-friendly, culturally sensitive and trauma-informed manner:

- ◆ **Administer a Claims Process** that safeguards the best interests of, and minimizes the administrative burden on, Class members
- ◆ **Liaise with First Nation communities and provide Navigational Supports** to Claimants
- ◆ **Monitor and report** on outcomes, including systemic issues
- ◆ Ensure **First Nations perspectives** are reflected, in consultation with the Settlement Implementation Committee
- ◆ **Provide notice** to the Class Members who have been approved as eligible for Compensation

Navigational Support Model: Requirements & Target Outcomes



Schedule I of the Settlement Agreement outlines the need to provide supports that...

- Are culturally sensitive and trauma informed
- Include the ability to refer Claimants to wellness supports
- Have chat / text access options
- Minimize the need for Claimants to repeat their stories
- Are offered in partnership with other organizations (e.g., Correctional Service of Canada, educational institutions)

We have identified Guiding Principles guiding our Navigational Support Model.

- 1 Preserving Class Members' Dignity and Respecting their Experiences
- 2 Recognizing the Healing Journey
- 3 Representing First Nation Diversity
- 4 Focusing on Individual Empowerment

Planned Supports in the Agreement - Schedule I Components

Component 1: Service Coordination and Care Teams Approach for Supports to Claimants

- Service Coordinators identify supports for class members as needed, connecting them with Interdisciplinary Care Teams.
- Interdisciplinary Care Teams provide support for coordinated, seamless access to services and supports.
- Care Teams are based on partnerships between various local/regional organizations

Component 2: Bolstering Existing Network of Health and Cultural Supports

Leveraging and expanding the existing network of health and cultural supports housed within First Nations and First Nation organizations, with an emphasis on child and family focused supports, to provide trauma-informed care while class members navigate the settlement process.

Component 3: Access to Mental Health Counselling to all Class Members

- Mental health counselling for individuals provided by regulated health professionals enrolled with ISC.
- Counselling would be primarily paid by ISC on a fee-for service basis.
- Virtual mental health counselling will be eligible, depending on regulatory college specifications.

Component 4: Support enhancement to the Hope for Wellness Help Line or dedicated line

Dedicated support team for class action members that is accessible in First Nations languages, including:

- Access to specialized child and youth expertise, case management function, and referrals as appropriate

Navigational Support Program Overview

Deloitte Navigational Support Model

Deloitte Team
(led by Dean Janvier)

First Nations Community Liaisons

Support First Nations and First Nation
Organizations in each region

Navigators

Dedicated support to individual class members
through the Claims Process

External Additional Supports (e.g.: mental health, financial literacy) available to First Nations directly **from Canada**.

Note: Deloitte works with their First Nations Advisory Board, the AFN, and First Nations communities to achieve the objectives of the Settlement.

Liaison Allocation and Recruitment

- Liaisons will work directly with First Nations.
- Each region will have a Liaison available to serve them, making sure First Nations and Organizations are informed about the Settlement Agreement and claim process.
- Liaisons will be individuals who know their region well, are well established in that region, and are comfortable working with different First Nation groups.
- We will be consulting with each region to seek advice regarding potential qualified candidates for the Liaison position.

Support for Individual Claimants: Navigators



Navigator Allocation

Navigator Type	Total
First Nations Community Navigator	100
Urban Navigators	30
Virtual / Specific Populations Navigators	20
Surge Capacity	10
Total	160
3 Additional Cohorts (if needed)	20 x 3

Community Navigators

- In First Nation Communities, available in-person and virtually

Urban Navigators

- Dedicated to serve First Nations in urban centres with high First Nation populations

Virtual Navigators

- Available by phone or Zoom; providing services that align with navigational services provided in Communities

Specific Population Navigators

- Virtual Navigators trained on specific circumstances/barriers (starting with incarcerated class members and may add other specific populations in the future)

Service Coordination and Circle of Care Supports



Service Coordination and Circle of Care (CoC) Service Model:

- Include Service Coordinators and CoC teams, working with Navigators to provide tailored support for Claimants who require additional supports to access-resources and services in a non-clinical, trauma-informed and culturally-sensitive manner.
- Navigators will refer Claimants who require additional support (incl. mental health, financial literacy, future planning) to Service Coordinators and CoC teams.
- Navigators, Service Coordinators and Circle of Care teams will not provide any clinical care.

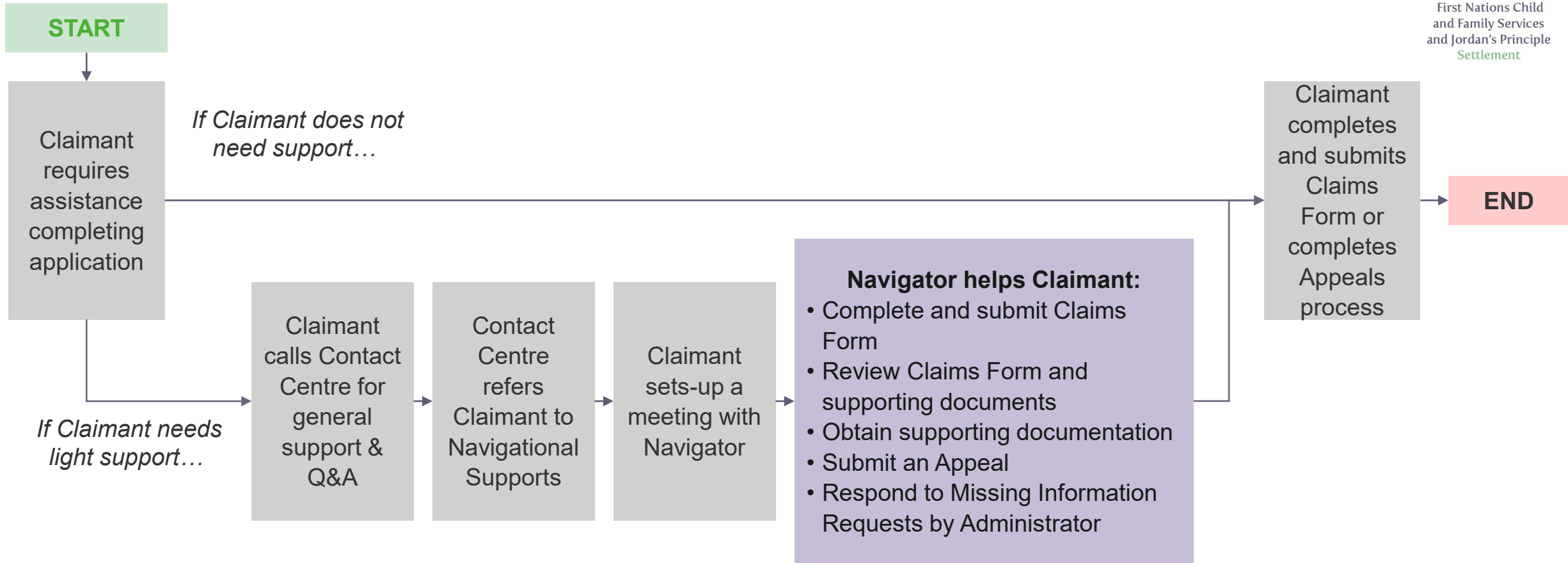
Service Coordinators:

- Receive referrals from Navigators and pass them to CoC Team Leads
- Assess needs for CoC supports
- Service Coordinators will be available to each region

Circle of Care (CoC) Teams:

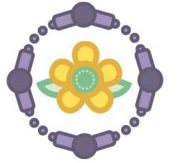
- Include a CoC Team Lead, Cultural Wellness worker, Harm-Reduction worker, Healthcare Access coordinator, and Auntie or Uncle worker
- Provide tailored services to Claimants needing higher supports
- CoC Team members will be available to each region

Navigational Supports for Claimants Requiring Little- to No Support

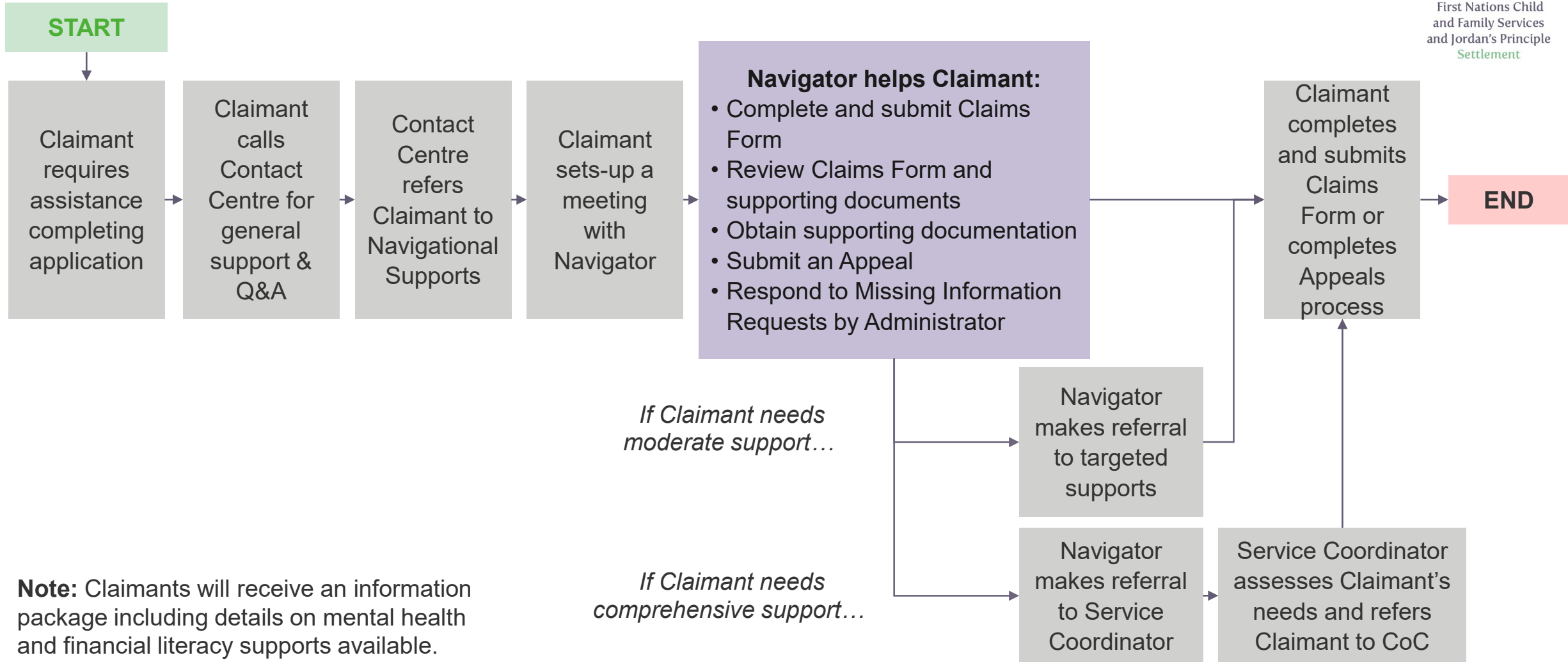


Note: Claimants will receive an information package including details on mental health and financial literacy supports available.

Navigational Supports for Claimants Requiring Moderate to Comprehensive Support



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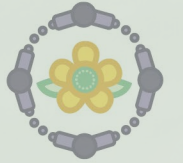


Note: Claimants will receive an information package including details on mental health and financial literacy supports available.

Thank you!
Questions?

Visit the Administrator Website for more information about the Settlement Agreement, Claims Process, and important dates and details about compensation at:

www.fnchildcompensation.ca



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