

**National Forum** on Income Assistance sur l'aide au revenue From Surviving to Thriving

**Forum national** De la survie à la prospérité

**Breakout Session Identifying Culturally Appropriate** Wrap-around Supports for IA Clients

> Tuesday, September 10, 2024 2:45pm – 4:20pm MST



#### National Forum on Income Assistance From Surviving to Thriving

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# Breakout Questions: Identifying Culturally Appropriate Wrap-around Supports for IA Clients

1. In your experience, what community-specific factors, strengths, strategies and challenges are important for the design and delivery of case management and pre-employment supports?



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2. If you could create your own terms for how you administer case management to your clients, what would they be?

Ex. Caseloads, goal setting, professional development, etc.



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3. If you could develop your own pre-employment support program in your community, what services or programs would you offer and how would you administer them?

Ex. Youth specific strategies, financial literacy, resume development, excel workshops etc.



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- 4. What should the goal of case management services in the reformed Income Assistance Program be?
  - a. What services, supports, programs and are needed to achieve the goals?